

WHAT IS CLAIMED IS:

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1 A method for detecting purchasing card fraud during all phases
 2 of a purchasing card life cycle, the method comprising:
 3 obtaining contact event information from a client during a contact
 4 event;
 5 comparing the contact event information with information stored in
 6 a database; and
 7 sending a fraud alert to a client in real time for communicating to the
 client that a fraud match has occurred.

1 2. A method of claim 1 wherein obtaining contact event
 2 information further comprises obtaining a customer's name, a customer's social
 3 security number, customer's address, and a customer's fraud history.

1 3. A method of claim 1 wherein comparing contact event
 2 information with a fraud database further comprises comparing contact event
 3 information with a fraud database having a plurality of fraud information sources.

1 4. The method of claim 1 wherein obtaining contact event
 2 information further comprises obtaining contact event information during a
 3 purchasing card application process.

1 5. The method of claim 1 wherein obtaining contact event
 2 information further comprises obtaining contact event information during a
 3 purchasing card activation process.

1 6. The method of claim 1 wherein obtaining contact event
2 information further comprises obtaining contact event information during a
3 purchasing card mail order transaction from a retail participant.

1 7. The method of claim 1 wherein obtaining contact event
2 information further comprises obtaining contact event information during a
3 purchasing card phone order transaction.

1 8. A method of claim 1 wherein obtaining contact event
2 information further comprises obtaining contact event information during an address
3 change process.

1 9. The method of claim 1 wherein sending an alert further
2 comprises sending an account record to an online queue to be monitored by the
3 client.

1 10. The method of claim 9 wherein sending an account record
2 further comprises suspending the contact event until a manual follow-up is
3 completed.

1 11. The method of claim 1 further comprising scoring the fraud
2 match to assist in the fraud determination process.

1 12. The method of claim 11 wherein the scoring further comprises
2 predicting a likelihood of a fraudulent takeover of a cardholder account.

1 13. The method of claim 1 further comprising suspending
2 purchasing card generation when a fraud match occurs.

3
4 14. A system for detecting purchasing card fraud during all phases
5 of a purchasing card life cycle, the system comprising:
6 a computer database for receiving contact event information from a
7 client;
8 computer software in communication with the computer database for
9 comparing the contact event information with information stored in the database; and
10 a communication network for sending a fraud alert to a client in real
time for informing the client that a fraud match has occurred.

1 15. A system of claim 14 wherein the contact event information
2 further comprises a customer's name, a customer's social security number,
3 customer's address, and a customer's fraud history.

1 16. A system of claim 14 wherein the fraud database has a
2 plurality of fraud information sources.

1 17. The system of claim 14 wherein the computer database
2 receives the contact event information during a purchasing card application process.

1 18. The system of claim 14 wherein the computer database
2 receives the contact event information during a purchasing card activation process.

1 19. The system of claim 14 wherein the computer database
2 receives the contact event information during a purchasing card mail order
3 transaction from a retail participant.

1 20. The system of claim 14 wherein the computer database
2 receives the contact event information during a purchasing card phone order
3 transaction.

21. The system of claim 14 wherein the computer database
receives the contact event information during an address change process.

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a5* → 22. ~~The system of claim 14 wherein the fraud alert is an account
record which is sent to an online queue monitored by a client.~~

1 23. ~~The system of claim 22 wherein sending an account record
2 further comprises suspending the contact event until a manual follow-up is
3 completed.~~

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a6* → 24. ~~The system of claim 14 further comprising scoring the fraud
match to assist in the fraud determination process.~~

1 25. ~~The system of claim 24 wherein the scoring the fraud match
2 further comprises predicting a likelihood of a fraudulent takeover of a cardholder
3 account.~~

4 26. The system of claim 14 wherein purchasing card generation
5 is suspended when a fraud match occurs.

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